



# Enforex

Since 1989

## THE SOUL OF SPANISH

# LEARN SPANISH

SPAIN AND LATIN AMERICA  
ON CAMPUS AND ONLINE YEAR-ROUND



The Leading Spanish Language Schools

PRICES 2024

CREATING **35** YEARS EXPERIENCE

**ideal**  
education group

# INTENSIVE SPANISH COURSES

## Live the Spanish language in Spain

ALICANTE | BARCELONA | CADIZ | GRANADA | MADRID | MALAGA | MARBELLA | SEVILLE | SALAMANCA | TENERIFE | VALENCIA

**ENROLL TODAY IN A SPANISH LANGUAGE PROGRAM WITH ENFOREX!**

Application fee  
€ 35 one-time

Textbook and study materials  
€ 45 per level

**Cancellation Guarantee**  
Recommended. Avoid any cancellation expenses before and after arrival.  
€ 75 per week (€ 150 per week for the Summer Camp and Junior Program)

Start any Monday  
Year-round

All levels A1-C2  
Beginner-Proficient

Small groups  
6 to 10 students per class during high season max. 12

Each class lasts  
55 minutes

Class schedule  
morning or afternoon

Online level test  
before your arrival

Oral level test  
upon your arrival

**Certificate diploma**  
of attendance and achievement

Minimum age  
14+ years

**Tenerife**  
Small groups of 4-8 students.  
Minimum age: 17.  
\*A surcharge of € 20 per week will be applied.

**Cadiz is a partner school**  
and has its own conditions.  
Each class lasts 45 minutes.  
Minimum age: 17.  
The Intensive 10 and Super intensive 30 courses are not available.

**Instituto Cervantes**  
All our Enforex schools are accredited by the Instituto Cervantes.



# 10

10 Spanish group classes per week

### Destinations in Spain

ALICANTE | BARCELONA | GRANADA | MADRID  
MALAGA | MARBELLA | SALAMANCA  
SEVILLE | TENERIFE\* | VALENCIA

Course duration	Price per week
1-4 weeks	€ 129
5+ weeks	€ 119
12+ weeks	€ 109
32+ weeks	€ 99

Examples

#### SHORT-TERM SPANISH COURSES

2 weeks	€ 258
4 weeks	€ 516
6 weeks	€ 714
8 weeks	€ 952
Extra week	€ 119

#### LONG-TERM ACADEMIC PROGRAMS

12 weeks	€ 1.308
16 weeks	€ 1.744
24 weeks	€ 2.616
32 weeks	€ 3.168
Extra week	€ 99

# 20

20 Spanish group classes per week

### Destinations in Spain

ALICANTE | BARCELONA | CADIZ | GRANADA  
MADRID | MALAGA | MARBELLA | SALAMANCA  
SEVILLE | TENERIFE\* | VALENCIA

Course duration	Price per week
1-4 weeks	€ 209
5+ weeks	€ 199
12+ weeks	€ 179
32+ weeks	€ 169

Examples

#### SHORT-TERM SPANISH COURSES

2 weeks	€ 418
4 weeks	€ 836
6 weeks	€ 1.194
8 weeks	€ 1.592
Extra week	€ 199

#### LONG-TERM ACADEMIC PROGRAMS

12 weeks	€ 2.148
16 weeks	€ 2.864
24 weeks	€ 4.296
32 weeks	€ 5.408
Extra week	€ 169



### ONE-TO-ONE CLASSES Personalize and add to your Intensive Spanish program

#### 1 student per class

+ 1 Private One-to-One class	€ 44
+ 5 Private One-to-One classes per week	€ 210
+ 10 Private One-to-One classes per week	€ 390
+ 20 Private One-to-One classes per week	€ 700
+ Additional private class (+20)	€ 35

#### 2-3 students per class

+ 1 Semi-private class	€ 30
+ 5 Semi-private classes per week	€ 140
+ 10 Semi-private classes per week	€ 260
+ 20 Semi-private classes per week	€ 480
+ Additional semi-private class (+20)	€ 24



## Start any Monday all year round in small groups of 6 students per class, maximum 10.

Enforex is the only institution in the Spanish-speaking world that offers you the possibility of combining 32 unique destinations with the same academic curriculum. Our proven teaching methodology is based on interactive classes and practical learning. Our Intensive Spanish courses can be taken by themselves or complemented with additional or customized classes to meet your academic needs.



### COMBINE YOUR SPANISH PROGRAM

Combine different locations at no extra cost. All our schools use the same academic teaching method in 32 destinations at the same price.

### COURSE BREAK

#### Holidays

You can take up to one week off for holidays every 4 weeks of course taken; 1 week of advance notice is required.

### ONLINE CLASSES

The Spanish Intensive 20 program and the Private classes are also available Online with year-round start dates and a flexible timetable.

For more information see page 11.

### PERSONALIZE YOUR SPANISH PROGRAM WITH TAILOR-MADE PRIVATE SPANISH CLASSES

**Specialized Private classes**  
Classes are held at our facilities. Should you be interested in classes outside the school or classes applied to specific sectors (for example, medical or business Spanish, or other special tailor-made private one-to-one classes), a **surcharge of 15%** will be applied.

**Semi-Private classes**  
All students must have the same Spanish level, take the class together, and arrive together.

All prices are per person.

# 25

20 Spanish group classes per week  
+ 5 culture and conversation workshops

### Destinations in Spain

ALICANTE | BARCELONA | CADIZ | GRANADA  
MADRID | MALAGA | MARBELLA | SALAMANCA  
SEVILLE | TENERIFE\* | VALENCIA

Course duration	Price per week
1-4 weeks	€ 239
5+ weeks	€ 229
12+ weeks	€ 209
32+ weeks	€ 199

#### Examples

#### SHORT-TERM SPANISH COURSES

2 weeks	€ 478
4 weeks	€ 956
6 weeks	€ 1.374
8 weeks	€ 1.832
Extra week	€ 229

#### LONG-TERM ACADEMIC PROGRAMS

12 weeks	€ 2.508
16 weeks	€ 3.344
24 weeks	€ 5.016
32 weeks	€ 6.368
Extra week	€ 199

# 30

20 Spanish group classes per week  
+ 5 culture and conversation workshops  
+ 5 semi-private classes up to 4 students

### Destinations in Spain

ALICANTE | BARCELONA | GRANADA | MADRID  
MALAGA | MARBELLA | SALAMANCA  
SEVILLE | TENERIFE\* | VALENCIA

Course duration	Price per week
1-4 weeks	€ 359
5+ weeks	€ 349
12+ weeks	€ 319
32+ weeks	€ 299

#### Examples

#### SHORT-TERM SPANISH COURSES

2 weeks	€ 718
4 weeks	€ 1.436
6 weeks	€ 2.094
8 weeks	€ 2.792
Extra week	€ 349

#### LONG-TERM ACADEMIC PROGRAMS

12 weeks	€ 3.828
16 weeks	€ 5.104
24 weeks	€ 7.656
32 weeks	€ 9.568
Extra week	€ 299



### CREATE YOUR OWN SPANISH PROGRAM | GO BEYOND!

More information on page

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# STUDENT HOUSING

## Accommodation in Spain

ALICANTE | BARCELONA | CADIZ | GRANADA | MADRID | MALAGA | MARBELLA | SALAMANCA | SEVILLE | TENERIFE | VALENCIA

### ALL PRICES PER WEEK/PERSON

#### Arrival/Departure

From Sunday to Saturday at noon.

#### Location

Shared apartments and residences: a 10-15 min. walk from the school.

Host families: a maximum of 15 minutes from the school in small cities and 30 minutes in big cities, either walking or by public transportation.

#### Rooms

In **double rooms**, the bedroom (with 2 single beds) is shared with your roommate.

A **double room for individual use** is available upon request at an additional charge of **€ 150/week** of the single room price.

**Triple rooms** are available upon request, in student apartments and residences when 3 students are traveling together.

#### Deposit guarantee

When staying in a student residence or shared student apartment a security deposit of **€ 150** must be paid upon arrival (via Visa or Mastercard) and will be returned at the end of your stay, provided there are no damages to the residence or apartment.

#### Combine

Combine different cities for free. You will receive a free overnight stay (Saturday-Sunday) when combining destinations.



### HOMESTAY

Bed linens, blankets, towels, Wi-Fi, and laundry service once a week are included. Some host families offer a bag lunch instead of a sit-down meal at home.

GRANADA   SALAMANCA	PER WEEK
Double room, half board	€ 235
Double room, full board	€ 255
Single room, half board	€ 265
Single room, full board	€ 295

ALICANTE   CADIZ* MARBELLA   SEVILLE   VALENCIA	PER WEEK
Double room, half board	€ 275
Double room, full board	€ 295
Single room, half board	€ 315
Single room, full board	€ 335

\*Double rooms in Cadiz only available for two students traveling together.

BARCELONA   MADRID MALAGA   TENERIFE	PER WEEK
Double room, half board	€ 305
Double room, full board	€ 345
Single room, half board	€ 345
Single room, full board	€ 375

### SHARED STUDENT APARTMENT

Wi-Fi, bed linens, access to a fully equipped kitchen, and welcome amenities are included. Towels, meals, and cleaning services are not included. All shared student apartments are close the school and reflect Enforex's high quality standards.

ALICANTE   CADIZ*   GRANADA   MARBELLA SALAMANCA   SEVILLE   VALENCIA	PER WEEK
Double room	€ 159
Single room	€ 259
High season supplement	€ 65

Alicante	16/6-31/8	Seville	17/3-27/4
Cadiz	28/1-24/2 & 16/6-14/9	Valencia	10/3-30/3
Marbella	16/6-31/8		

\*Double rooms in Cadiz only available for two students traveling together.

BARCELONA   MADRID MALAGA   TENERIFE	PER WEEK
Double room	€ 199
Single room	€ 299
High season supplement	€ 65

Tenerife 28/1-24/2 & 16/6-31/8



### Long stay discounts | 6+ or 9+months

Students who stay for a minimum of 6 or 9 months with Enforex (course and accommodation) will have special prices when staying in a shared student apartment.

ALICANTE   GRANADA   MARBELLA SALAMANCA   SEVILLE   VALENCIA	6+ months	9+ months
Double room	€ 445/month	€ 390/month
Single room	€ 650/month	€ 595/month

BARCELONA   MADRID   MALAGA   TENERIFE	6+ months	9+ months
Double room	€ 545/month	€ 490/month
Single room	€ 750/month	€ 695/month

#### Not included:

Gas, electricity, water costs and heat: **€ 100/month**.

Private bathroom supplement: **€ 100/month**.

Total months in the same city. Full payment must be completed at the time of booking. In case of cancellation, if any refund or credit is applicable, the administration fees will be calculated based on the regular prices per week mentioned above.



Feel at home in the world. Live like a local. We offer four kinds of accommodations to our students: Homestay, student residence, shared student apartment, and private apartment in single, double or triple rooms and with breakfast, half or full board option or no meals in apartments.



## OTHER SERVICES AND FEES

**Private bathroom**  
Available upon request (included in Granada residence), subject to availability:  
**€ 55/week** (double room, one private bathroom for both roommates)  
**€ 75/week** (single room)

**Air-conditioning**  
Use of air-conditioning in student residence is available upon request (in some residences) and subject to availability: **€ 50/week** (=A/C guarantee supplement).

**Special diets**  
If you have any dietary restrictions (lactose intolerance, vegan, gluten-free, etc.) just let us know in advance. Available in host families and residences upon request: **€25/week**

**Additional days**  
There is a maximum of three extra days available upon request, for an additional charge and subject to availability. The cost of an entire week will be charged if you stay four or more days (not applicable to private apartments).  
**€ 55/day** (in homestay and shared student apartment, double or single room)  
**€ 65/day** (in student residence, double or single room)

## STUDENT RESIDENCE

Wi-Fi, bed linens, towels, meals, weekly cleaning, and welcome amenities are included. Kitchen and laundry facilities available.

Enjoy your stay with other international students.

GRANADA*   SALAMANCA	PER WEEK
Double room, breakfast	€ 239
Double room, half board	€ 279
Double room, full board	€ 319
Single room, breakfast	€ 289
Single room, half board	€ 329
Single room, full board	€ 369

\* Private bathroom (shared by two people) included in Granada.

SEVILLE   VALENCIA	PER WEEK
Double room, breakfast	€ 289
Double room, half board	€ 329
Double room, full board	€ 369
Single room, breakfast	€ 379
Single room, half board	€ 419
Single room, full board	€ 459

BARCELONA   MADRID   MALAGA	PER WEEK
Double room, breakfast	€ 309
Double room, half board	€ 349
Double room, full board	€ 389
Single room, breakfast	€ 399
Single room, half board	€ 439
Single room, full board	€ 479

## PRIVATE APARTMENT

Our private apartments, in the heart of each destination, are a great option for those looking for more privacy and a relaxed environment.

They are located near Enforex schools and are perfectly furnished and equipped with bed linens and towels. We recommend private apartments especially for those traveling with their partners or families; they are the perfect way to feel at home from the minute you get to Spain.

ALICANTE   BARCELONA   GRANADA   MADRID MALAGA   MARBELLA   SALAMANCA SEVILLE   TENERIFE   VALENCIA	PER WEEK
Studio   1 bedroom apartment	€ 595 - € 995*
2 bedroom apartment	€ 795 - € 1.295*

\*Price depends on city and season (high season prices can increase up to +30%).

### Booking fee (non-refundable): € 150

An exact price quote will be given when consulting specific availability.

In order to confirm a reservation, full payment has to be received before making the final booking.

In case of cancellation, no refund or credit towards the purchase of other products will apply. This type of accommodation has special/additional conditions.

For more details please contact us:  
[info@enforex.com](mailto:info@enforex.com)





# TRANSFER AND OTHER SERVICES

## Extracurricular classes, holidays and fees in Spain

ALICANTE | BARCELONA | CADIZ | GRANADA | MADRID | MALAGA | MARBELLA | SEVILLE | SALAMANCA | TENERIFE | VALENCIA

### OTHER SERVICES AND FEES

APPLICATION FEE one time only per year € 35

TEXTBOOKS AND STUDY MATERIALS per each level € 45

CANCELLATION GUARANTEE price per week € 75

Allows students to cancel program before and after arrival for any reason (i.e., examination, work, illness, visa issues...). Does not apply to private apartments or hotels. For Summer Camps and Junior Program € 150/week.

**EXPRESS MAIL** for original certificates or invitation letters to:

Western Europe and USA or Canada € 95

Eastern Europe € 150

Other countries € 185

### LEGAL GUARDIAN OR REPRESENTATIVE IN SPAIN

Accommodation with us in homestay or student residence is mandatory

Documents required for legal guardianship procedure € 550

Cost of guardian/representative responsibility price per month € 150

### OPTIONAL ASSISTANCE WITH OFFICIAL DOCUMENTATION

Long-term students with a minimum stay of 12 weeks (course + accommodation with us)

Administrative support and information at the school. Free

Personal assistance including visit to the corresponding city hall, bank, travel health insurance. € 200

Documents required for registration in the Municipal Census Record / "empadronamiento" (if needed). € 470

### HOLIDAYS & COURSE BREAK

One week off for every 4 weeks of study; 1 week of advance notice is required (student will be charged for their full stay at our accommodation, including breaks, in order to keep their reservation). Free

All other breaks requested. € 100

### CHANGES

**Before arrival:** Changes to your confirmed booking (start dates, program, or services) can be made up to 2 weeks before your arrival. One change is free of charge. After the 1<sup>st</sup> change, each change will be charged. € 100

**After arrival:** Change of destination, school, program, or accommodation. Subject to availability. Any difference in price will be charged to the student. 4 weeks of advance notice is required. Does not apply to summer camps. € 100

### ADDITIONAL PLACEMENT AND ACCOMMODATION FEE

When staying in accommodation without being enrolled in one of our programs and sharing a double room with an enrolled student. Free

Per week when staying at accommodation without taking a course € 65

### TRAVEL HEALTH INSURANCE FOR SPAIN price per week

Includes hospitalization and repatriation. Mandatory for students under 18 and Internship Programs. This is a third part service and non-refundable. All claims and coverage issues will be handled directly between the insured party and the insurance company.

HI: For students of all ages (not valid for visa requirements if needed) € 50

HI-35: For students between 14-35 years old (valid for visa issues) € 50

### EXTRACURRICULAR CLASSES

LIVE, LEARN AND EXPLORE! Add experiences to your Spanish program.

**MEDITERRANEAN AND SPANISH COOKING** Barcelona, Granada, Malaga, Salamanca 2 weeks 10 group lessons/week € 430

**FLAMENCO OR LATIN DANCES** Alicante, Barcelona, Granada, Madrid, Malaga, Marbella, Salamanca, Seville, Tenerife, Valencia 1 private lesson 3 group lessons/week 8 group lessons/week € 60 € 150 € 350

**GOLF OR TENNIS** Marbella 10 group lessons/week € 500

**YOGA** Madrid, Marbella 4 group lessons/week € 220

**SCUBA DIVING PADI COURSES** Tenerife 2 weeks Open Water beginner or advanced € 650  
2 weeks Rescue Dive € 900  
3 weeks Dive Master € 1.200

1 lesson = 45 minutes. Contact us for detailed information! [info@enforex.com](mailto:info@enforex.com)

### TRANSFER SERVICE Airport, bus or train station

ARRIVAL OR DEPARTURE one way 1 PERSON +2 PEOPLE

**ALICANTE** Alicante € 95 € 60  
Valencia € 270 € 165

**BARCELONA** Barcelona € 95 € 60  
Gerona/ Reus/ Tarragona € 270 € 165

**CADIZ** Jerez € 95 € 60

**GRANADA** Granada € 95 € 60  
Malaga € 270 € 165

**MADRID** Madrid € 95 € 60

**MALAGA** Malaga € 95 € 60  
Granada € 270 € 165

**MARBELLA** Malaga € 95 € 60  
Gibraltar € 270 € 165

**SALAMANCA** Salamanca € 95 € 60  
Madrid-Salamanca\*\* € 175 € 130  
Madrid (private transportation) € 270 € 165  
Valladolid € 270 € 165

**SEVILLE** Seville € 95 € 60

**TENERIFE** Tenerife Norte € 95 € 60  
Tenerife Sur € 210 € 140

**VALENCIA** Valencia € 95 € 60  
Alicante € 270 € 165

\* 2+ people traveling together to the same address.

\*\* Salamanca bus private transfer from Madrid airport to bus station, transfer to Salamanca by public transportation, and private transfer from Salamanca bus station to your accommodation.

### 2024 HOLIDAYS IN SPAIN

**NATIONAL HOLIDAYS** January 1 & 6, March 29, May 1, August 15, October 12, November 1, December 6, 8\* & 25

#### LOCAL HOLIDAYS

No classes on holidays. Please check for updated holidays and conditions before planning your trip [www.enforex.com/student-corner/faq/holidays](http://www.enforex.com/student-corner/faq/holidays)

#### ALICANTE

March 19, April 1 & 11, June 24, October 9

#### BARCELONA

April 1, May 20, June 24, September 11 & 24, December 26

#### CADIZ

February 12 & 28, March 28, October 7, December 9

#### GRANADA

January 2, February 28, March 28, May 30, December 9

#### MADRID

March 28, May 2 & 15, July 25, November 9

#### MALAGA

February 28, March 28, August 19, September 9, December 9

#### MARBELLA

February 28, March 28, June 11, October 19, December 9

#### SALAMANCA

March 28, April 23, June 12, September 9, December 9

#### SEVILLE

February 28, March 28, April 17, May 30, December 9

#### TENERIFE

February 2, March 28, May 3 & 30, July 16

#### VALENCIA

January 22, March 19, April 1 & 8, June 24, October 9

\* Remember that public holidays falling on a Sunday are often celebrated on a weekday. Classes will start on Tuesday when a public holiday falls on a Monday.



## GENERAL CONDITIONS

- Enforex is a private company owned by Ideal Education Group (IEG). All Enforex schools are accredited by the Cervantes Institute and other institutions. Head Office is place in Gustavo Fernández Balbuena 11, 28002 Madrid, Spain. Tax Identification Code (CIF) B-79946729. IDEAL EDUCATION GROUP SL, registered in the Mercantile Registry of Madrid Volume 868, book 0, folio 154, section 8, page N° 17.285.
  - Enforex guarantees that all descriptions of programs, accommodation, and complementary services in the prices and dates 2024 are updated (any and all special arrangements and/or agreements must be set in writing and signed by Enforex). You can always find the most updated version online at: [www.enforex.com/brochures/prices.pdf](http://www.enforex.com/brochures/prices.pdf)
  - The personnel in charge of airport transfer and transportation to accommodation are insured, completely familiar with the area, and know exactly where the students are to be dropped off.
  - Enforex is a member of, accredited by or part of the following national and international organizations: Instituto Cervantes, eduSpain, NAFSA, Ideal Quality Certificate, AATSP, ALTO, AMACFE, FEDELE, AECAE, ACTFL and ELITE.
  - Enforex guarantees a maximum of 10 students per classroom (12 in high season). Maximum 15 students in Summer Camps and Junior Programs. Maximum 10 in the Online courses.
  - Enforex's conditions do not apply to partner schools. Each partner school has its own conditions. For more information, please contact our Head Office.
  - Enforex reserves the right to use all photos and videos taken during the student's stay. Students should be aware that they may appear in IEG's or partner's promotional material, unless the student expressly states upon arrival or during the photo shooting at the school that he/she does not wish to appear.
  - In the case of a serious disciplinary offence or repeated bad behavior, the student will be expelled from the program and accommodation contracted with Enforex without the right to any refund.
  - Published offers or special discounts cannot be combined. All offers are subject to availability. There will be no changes made to bookings that have been received prior to the promotion. All offers and promotions will be applied upon enrollment. Discounts that become available after the first enrollment are not valid.
  - The application fee is valid for one year from the first reservation made for all IEG schools in Spain and Latin America. In other words, any courses reserved during a 12-month period can be made using the same application fee.
  - In the exceptional case that only 2 students are enrolled in a course in the same level, the school reserves the right to convert the course into a semi-private program which will result in a 50% reduction of class hours and in the exceptional case that only 1 student is enrolled in a course, the school reserves the right to convert the course into a private program which will result in a 70% reduction of class hours.
  - If a student cannot attend a private class, they must inform Enforex in writing at least 72 hours ahead of time if they wish to make up the class.
  - In cities where programs are also available at other schools with Ideal Education Group, classes can be combined at any time.
  - For hygienic reasons, pets and animals are not allowed in schools, lodgings or any other type of facility.
  - Any comments or complaints must be submitted in writing and within the first 24 hours to [help@enforex.com](mailto:help@enforex.com). This ensures that we can take care of the issue as soon as possible and seek a quick resolution. Only complaints made during the student's stay have the right to any possible compensation, refund, or changes. Any complaints made after departure will only be accepted as suggestions in order to improve our services.
- ### COURSE ACCREDITATION
- A personalized Enforex certificate of attendance and achievement will be issued in accordance with the guidelines of the Common European Framework of Reference...
  - The certificate will contain the name of the course taken, course level, and number of hours completed. The name of the school in which the classes were given, dates of enrollment, and level achieved will also be included.
  - The certificate will only be issued to students who attend at least 85% of their classes and is not valid as an official document in accordance with the current legislation regulating non-formal education.
- ### CREDIT NOTES
- Credit issued due to exceptional circumstances is only valid for up to 12 months from the date of issuance. Once the 12-month period ends, the student loses all the right to the credit or refund.
  - Credit is valid only for the geographic region for which it was issued (i.e., credit issued for Spain is not valid for programs in Latin America) and is not transferable to other students.
  - Credit notes cannot be converted into a refund or be used for a partner school.

- Prices vary from one year to another and will be updated. Please take in mind that this will increase or decrease the issued credit amount when using your credit note.
- ### ACCOMMODATION
- For registrations received a week or less prior to the beginning of a course, Enforex does not guarantee the type of accommodation desired and requested by the student; priority is given to students who register further in advance.
  - In the event that a student is not satisfied with the assigned accommodation for any justifiable reason, the student may move to another accommodation of the same type (up to 3 changes allowed). Students wishing to change accommodation arrangements must notify the person in charge during their first day of the program.
  - All students must inform Enforex or the host family in advance (7 days) of their approximate time of arrival. In the event that one of the previously mentioned parties is not contacted, Enforex will not be held responsible for greeting or picking up the student upon arrival.
  - Enforex does not guarantee accommodation for the family members or friends of enrolled students, as priority regarding available accommodation is given to Enforex students.
  - The student will be charged for property damages caused either intentionally or through negligence.
  - If there is damage and no one is directly responsible, the cost of repairs will be divided among all students in the apartment or residence.
  - At Enforex, respect for others and for the rules is essential for our programs to run smoothly. Students' failure to follow the established rules will be grounds for withholding the accommodation security deposit or expelled without the right of any refund. Some examples of behaviors that merit forfeiture of the accommodation deposit include having guests stay overnight, smoking in the bedrooms, consumption of alcohol, consumption of any narcotic or harmful substance, and any other conduct that Enforex's management considers inappropriate.
  - It is not allowed to making loud noises, having parties, or music in our accommodation at any time.
  - Apartments and student residences may be substituted by other types of accommodation, at the same price, during the high season in exceptional cases.
  - If you reserve a shared double room (shared with another student) and there is no other student with whom you can share the room, we reserve the right to change your room at any time. If we make an upgrade to a single room during your stay, and we need the accommodation after your arrival, we reserve the right to change your room at any time again to your original reserved and confirmed booking accommodation option.
- ### COURSE CANCELLATIONS AND CHANGES
- All program fees must be paid at least 4 weeks prior to arrival. Otherwise, Enforex reserves the right to cancel the student's booking.
  - The € 250/\$ 300 deposit will not be returned for any cancellations made.
  - For cancellations made less than 4 weeks before the start date, you will be charged the application fee plus the cost of 2 weeks of the program (course and/or accommodation).
  - Participants who cancel their Spanish + Internship, Volunteer program or any other Special program in Spain or Latin America, more than 4 weeks before it is scheduled to begin will be charged a € 500/\$ 600 cancellation fee. If this program is canceled less than 4 weeks before the program start date, the full price of the program will be charged.
  - For cancellations made less than 2 weeks or 'no show' of the student for any reason, you will be charged the cost of 4 weeks for the program (course and/or accommodation) plus all extras reserved in your confirmed booking, unless you have purchased and paid our Cancellation Guarantee.
  - Cancellations made once the invitation letter has been sent to you for a student visa application, have special conditions (see section Visas for Spain).
  - For cancellations of a private apartment or hotel reservation, no refund or credit towards the purchase of other products will apply.
  - All refunds, under any circumstances, are subject to an administration fee of 9% (or a minimum of € 75/\$ 90). I.e., when a refund is issued, Enforex will retain 9% as well as the € 250/\$ 300 deposit. Refunds for overpayment will be subject to a minimum of € 35/\$ 40 administration fee.
  - All students who wish to cancel their program (course and/or accommodation) prior to arrival must notify Enforex in writing by email [registration@enforex.com](mailto:registration@enforex.com) or by certified mail to our head office in Madrid.
  - Cancellations not received via one of the two aforementioned means will not be accepted.
  - In no case whatsoever will a refund be made for the cost of the program or accommodation once the program has started (unless the cancellation guarantee has been purchased).
  - For each change before arrival to your confirmed booking (start dates, program, or services) for programs in Spain and Latin America, € 100/\$ 120

- will be charged for administrative costs.
  - For changes after arrival of destination, school, accommodation or program € 100/\$ 120 will be charged for courses in Spain and Mexico and subject to availability, paying the price difference if applicable.
  - For all other changes after arrival to your confirmed reservation for programs in Spain and Latin America, € 250/\$ 300 will be charged for administrative costs. All changes are subject to availability.
  - Changes in start dates made less than 2 weeks before your arrival, are subject to a last minute fee and you will be charged the cost of 2 weeks for the program (course and/or accommodation) plus all extras reserved in your confirmed booking.
  - Holidays & Course break: up to 1 free week off for holidays is available for every 4 weeks of study (1-week notice required. Students will be charged for their full stay at our accommodation, including breaks, in order to keep their reservation). In all other cases, taking a break during your course will incur a fee of €100/\$120 and accommodation must be paid in full for the original program length (subject to availability).
  - Enforex cannot be held responsible for cancellations due to health, Acts of God, health issues, or personal problems.
- ### SUMMER RESIDENTIAL PROGRAM CANCELLATIONS
- For the confirmation of reservations made 4 weeks or less before arrival, the total invoice must be paid in full at the time of enrollment.
  - A penalty of € 850 will be applied to cancellations made in the last four weeks prior to arrival.
  - No refunds will be granted two weeks before or any time after arrival in any case.
- ### TRAVEL HEALTH INSURANCE
- Without insurance, students are not covered for any illness, accident, or loss of property (inside or outside accommodations or classroom) during their stay. Enforex recommends the use of optional insurance, at a cost of € 50/\$ 60 per week.
- ### CANCELLATION GUARANTEE | RECOMMENDED
- To avoid cancellation expenses in the case of cancellation before and after arrival, Enforex recommends students purchase a Cancellation Guarantee at a (non-refundable) cost of € 75/\$ 90 per week (€ 150 per week for the Summer Camp and Junior Program). To be valid, the total cost of the Cancellation Guarantee must be paid in full upon booking along with the deposit.
- This guarantee is personal and nontransferable and must be purchased, signed and paid in full upon enrollment in order to be valid. You can add extra services but not decrease the coverage.
  - When you purchase this guarantee, the time period covered by this guarantee is from the day of enrollment until the finalization of the program with Enforex. We will refund the full cost not used of your course, accommodation and extras if you cancel anytime.
  - Students who purchase the Cancellation Guarantee can cancel all or part of their program for any reason without justification. I.e. homesick, course break, returning back to home country, examination, work, illness of either the student or an immediate direct family member, pregnancy, being called to court proceedings or as a member of an electoral board, damage to your property requiring your presence, cancellation of the trip by the airline, the obligation of doing military service...
  - Student will be refunded 100% of the unused part of the program in case the cancellation is made during your stay.
  - Cancellations not communicated before Monday of the previous week will be charged for one week's accommodation and course.
  - An administration fee of € 250/\$ 300 will be charged for any and all refunds.
  - In order to cancel a language program, the student must give notice via email to [seg@grupo.com](mailto:seg@grupo.com). The day after the email is sent will be considered the day the course has been officially canceled. Cancellation is only valid once an email has been received. For this reason, it is important that the student is certain that the email has been received. The money will be refunded within 30 days of the official cancellation date.
  - Students who require and have obtained their visa through Enforex can purchase the cancellation guarantee, however their cancellation will only be considered once the student provides proof of having left the host country. In these cases, 9% of the amount to be refunded will be charged plus an administration fee of € 75/\$ 90 and € 35/\$ 40 bank charges will to cover administrative costs.
  - Only valid for our Ideal Education Group schools in Spain and Mexico.
- ### USEFUL INFORMATION VISAS FOR SPAIN
- Citizens of countries belonging to the European Union do not need a visa to enter Spain.
  - Students coming from other countries should obtain information regarding the requirements for obtaining a *visado* (visa) at their nearest Spanish Embassy or Consulate. The certificates that accredit and confirm a student's enrollment in a

- Spanish program at Enforex can only be signed, sealed, and sent by people authorized by Enforex, who will not be responsible for rejected visa applications. These certificates do not hold any official validity; they serve only as confirmation of a course to be taken at one of our schools. Such documents will only be sent to cover the amount of course time initially contracted by the student. Enforex will send out, free of charge and to any student who asks for them, the following documents (if and only if the total cost of the program has been paid):
    - Confirmation of the Spanish program chosen by the student.
    - Invoice for the total cost of the program in question (course + accommodation).
  - In the event that the student should urgently need the originals of any of these documents, Enforex will send them and charge the cost of express mail to the student.
  - If a student visa is rejected, Enforex will refund the cost of the program minus € 350/\$ 400, and any additional basic costs. The student must show Enforex formal proof (original copy) that their visa application has been rejected in order to receive a refund. If this original copy is not received by Enforex, 100% of the cost of the program will be charged.
  - Any refund from Enforex if a student visa is rejected will be subject to a 9% charge (a minimum of €75/\$90).
  - If the student does not obtain the visa on time for the reserved program and needs to delay or cancel his/her arrival, we will charge 100% of the first 2 weeks plus all described cancellation fees (see section Course Cancellations and Changes).
- ### AIRPORT TRANSFER SERVICES
- Flight information (place, date, time, and flight number) must be confirmed in writing at least one week prior to arrival. Otherwise, Enforex will not be held responsible for picking up the student at the airport and there will be no refund.
  - If the student cancels the airport shuttle service less than one week prior to arrival, he/she will lose the right to a refund of the cost of that service.
  - In the exceptional case that other students who have reserved a private airport transfer service with us and arrive around the same time, our driver reserves the right to combine the transfers.
  - In the event of delays or changes in flight information without previous notification, Enforex will not be held responsible for picking up the student at the airport and there will be no refund.
- ### HOLIDAYS
- Please check for updated holiday information before planning your trip to Spain or Latin America [www.enforex.com/student-corner/faq/holidays](http://www.enforex.com/student-corner/faq/holidays)
  - Classes missed due to national or local holidays will not be made up or refunded. When more than one holiday falls in the same week (Monday - Friday), either one day of the missed classes can be made up or a 20% discount will be applied to the corresponding course week price for a 1 or 2-week program; if students prefer to receive the discount they must notify us at the time of enrollment. One-to-One classes will always be made up.
- ### PROTECTION OF PERSONAL DATA
- In compliance with Spanish Law 15/1999, December 13<sup>th</sup>, regarding the protection of personal data, Enforex would like to inform you that your personal details within these general conditions will be stored in a database (that IEG is liable and responsible for) and used solely for the commercial and operative purposes of the company. By accepting these general conditions, you give your consent to the aforementioned treatment of your personal details and their use for the aforementioned purposes. At the same time, you have the right to request that we inform you of your rights to access, correct, and cancel such information within the established terms of the prevailing legislation, by writing to the following address: Enforex, Gustavo Fernández Balbuena 11, 28002 Madrid (Spain).
- ### AGREEMENT
- Upon signing the registration form or paying the program fees, the student accepts all of the conditions described above. If, under any circumstances, outside of Enforex's control, accommodation prices increase, Enforex will notify the student ahead of said changes. The prices in this document supersede all previously existing prices and are valid from January 1, 2024 to December 31, 2024 for all programs taking place between these two dates. Enforex is not responsible for typographical errors and/or misprints contained in this price list. Printed in August 2023 and subject to change.
- ### CONFLICT RESOLUTION AND JURISDICTION
- Any dispute relating to the programs will be resolved by the courts under applicable law. This excludes any other form of dispute resolution (administrative bodies, arbitration, etc.). Any conflict that may arise between the parties in regards to the interpretation, completion, and execution of this contract will be subject to the jurisdiction of the judges and courts of Madrid.